

Veterans Ride Free Program

RTS and Veterans Outreach Center are sponsoring this program for any veteran who is not DISHONORABLY discharged to receive a Veterans Outreach Center ID to act as a bus pass to ride the predetermined routes free of charge. These routes are as follows:

- Route 290 Lyons to Canandaigua – Lyons Village Park & Pearl Street
(Includes stops at Newark Sr. High rise apartments; Palmyra Village Hall, and 74 West Ave Canandaigua)
- Route 293 Canandaigua to Lyons – same as locations stated above, but reversed
- Route 296 Lyons to Geneva and Route 298 Geneva to Lyons – Lyons Village Park & Pearl Street to Geneva Transit Hub, 360 Exchange Street (and reverse)
- Route 331 via NY Rt. 31 – extensive stop list
- Route 302 to Route 307 - extensive stop list
- Route 307b Webster and Route 308 – extensive stop list

All of the supervisors should receive a flyer by email with the contact info to set up an appointment. Every veteran will need an appointment, and these will be made with the VOC directly, but the appointments will take place at the Public Safety Building in the conference room next door to The Veterans Service Agency. Appointments will take place every other Friday from 1-4 pm starting this Friday October 23, through the end of the year, with a new schedule to be provided at a later date for 2021.

It is important to note that this is for the predetermined routes and does NOT include dial a ride service.

Client eligibility:

- The client must be a veteran (this is not for family members of veterans)
- Veteran must provide a DD214 no later than the time of service. OR, the veteran must have some proof of veteran status (VA ID card, for example) AND complete an SF180. VOC staff can help the veteran complete the SF180
- Veteran must provide a photo ID at the time of service
- Veteran must not be dishonorably discharged. We can create bus passes for all other discharge types
- Veteran must complete VOC intake process

About the bus passes:

- The passes are valid for a 3 year period
- The passes will be valid for RURAL COUNTY use immediately
- The veteran needs to clearly show the bus operator the pass when boarding the bus
- They authorize FREE rides on RTS route services
- They DO NOT authorize "Dial-a-Ride" services
- The veteran must agree to have their picture taken when creating a bus pass. The bus pass cannot be produced without it